#### **WORKGROUP: PUBLIC AWARENESS**

#### STRATEGIC ISSUE:

1. Understand what is the perception of affordable housing and community development.

FINAL RECOMMENDATION(S):	ACTION STEPS needed for follow up and implementation:	WHO must be involved in follow-up and implementation:
<ol> <li>Survey other workgroups</li> <li>Survey stake holders</li> </ol>	Develop survey instrument Produce and mail survey Record results Develop report Report findings back to workgroups	MSHDA, CEDAM, MHC, MAHB, MAR, MBA, MCCDA, MML, MCAAA, MCAH, HFF
3. Survey the general public	Identify a consultant to conduct the survey	

# CHALLENGES associated with follow-up and implementation:

Finding funding for the project Timing

Credible response rate

## STRATEGIC ISSUE:

2. Identify and prioritize target groups.

FINAL RECOMMENDATION(S):	ACTION STEPS needed for follow up and implementation:	WHO must be involved in follow-up and implementation:
<ol> <li>Receive and review final recommendations from other workgroups to identify target groups</li> <li>Receive and review data from strategic issue #1</li> <li>Identify and prioritize target groups based on data from 1. and 2.</li> </ol>	Collect the data  Review the data and identify the target groups	MSHDA, CEDAM, MHC, MAHB, MAR, MBA, MCCDA, MML, MCAAA, MCAH, HFH

CHALLENGES associated with follow-up and implementation:	
Time	

#### STRATEGIC ISSUE:

3. Develop messages and communication vehicles.

FINAL RECOMMENDATION(S):	ACTION STEPS needed for follow up and implementation:	WHO must be involved in follow-up and implementation:
<ol> <li>Continue research on definition of affordable housing</li> <li>Utilize results from surveys and research to define goals (behavioral changes) for public awareness campaign</li> <li>Develop target demographics for various target groups</li> <li>Define final target group matrix</li> <li>Research and create messages for target groups</li> <li>Research and identify communication vehicles (eg: radio, TV, Web site, brochures, etc.</li> </ol>	Identify a consultant to conduct the work of developing messages and communication vehicles  Conduct a consultation session with stake holders to review data and messages developed by consultant	MSHDA, CEDAM, MHC, MAHB, MAR, MBA, MCCDA, MML, MCAAA, MCAH, HFH

# CHALLENGES associated with follow-up and implementation:

Identifying a public awareness consultant that has an understanding of affordable housing policy and issues

## STRATEGIC ISSUE:

4. Plan on ways to reach target populations consistently.

FINAL RECOMMENDATION(S):	ACTION STEPS needed for follow up and implementation:	WHO must be involved in follow-up and implementation:
Create a five year budget for the public awareness campaign     Raise funds to finance the campaign	Convene a meeting and/or meet one on one with stakeholders and other interested organizations to present data on need and campaign cost and solicit contributions  Apply for grants to support campaign	MSHDA, CEDAM, MHC, MAHB, MAR, MBA, MCCDA, MML, MCAAA, MCAH, HFH
Plan the launch of the campaign at the Michigan Conference on Affordable Housing in June	Identify projects and assign people responsible for completion of the project	
Develop annual measures of success and amend annually	Convene a meeting with consultant and stakeholders to identify measures	

# CHALLENGES associated with follow-up and implementation:

Raising adequate funds to fund the campaign

#### STRATEGIC ISSUE:

5. Develop and cultivate elected officials, media champions, and ambassadors.

FINAL RECOM	MENDATION(S):	ACTION STEPS needed for follow up and implementation:	WHO must be involved in follow-up and implementation:
list of pote media ch	h stakeholders to develop a ential elected officials, ampions, and ambassadors n people on the lists and get	Request each stakeholder to provide a list of key legislators and media they work with  Work with stakeholder to set up an ambassador program of their members  Create a briefing document for meetings  Identify who will meet with legislators and media to make them aware of campaign	MSHDA, CEDAM, MHC, MAHB, MAR, MBA, MCCDA, MML, MCAAA, MCAH, HFH
people or sharing a 8. Establish	ommunication links with n the lists for information and feedback a training program and aterials for elected officials assadors.	Meet with interested legislators and ambassadors as a group to solicit input on campaign and the best ways to keep them informed	

## CHALLENGES associated with follow-up and implementation:

Getting the buy-in of stakeholders to be involved Getting legislators and media interested in the campaign

## STRATEGIC ISSUE:

6. Create tools to respond to campaign needs for the campaign duration.

FINAL RECOMMENDATION(S):	ACTION STEPS needed for follow up and implementation:	WHO must be involved in follow-up and implementation:
<ul> <li>9. Establish a governance framework</li> <li>10. Develop a regular reporting system to partners</li> <li>11. Amend campaign strategy based on results from success measures, as needed</li> <li>12. Identify ongoing revenue sources to finance governance and the campaign</li> </ul>	Create consensus on how to manage the campaign in the long run	MSHDA, CEDAM, MHC, MAHB, MAR, MBA, MCCDA, MML, MCAAA, MCAH, HFH

# CHALLENGES associated with follow-up and implementation:

Creating the will to sustain a five year campaign